

INTERDUELS

General Terms and Conditions of Use and Contracting

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Field	Detail
Title / InterDuels	Oscar Formiga, self-employed, NIF 46487882Y, address Passeig de la Campsa 2, 08940 Cornellà de Llobregat (Barcelona), Spain, email info@interduels.com .
Scope	Website https://interduels.com/ and InterDuels mobile application.
Users	Individuals over 18 years of age.
Related documents	Legal Notice, Privacy Policy, Cookies and Similar Technologies Policy, Cancellations and Refunds Policy, specific payment/booking conditions and rules of the associated gym.

1. Acceptance and scope

These General Terms and Conditions govern access, registration, use, and purchase of services or paid features on InterDuels. By creating an account, using the platform, submitting or accepting challenges, registering results, booking a mat, purchasing DuelCoins, subscribing to Premium, or making any payment, the user agrees to be bound by these Terms and Conditions and any applicable related documents.

If the user does not agree with these Terms, they must refrain from registering, using the platform or contracting paid services.

2. What is InterDuels?

InterDuels is a technology platform that connects practitioners of Brazilian Jiu-Jitsu, grappling and related disciplines to facilitate sporting challenges, internal ranking, digital payments and reservations of tatami spaces in associated gyms to carry out fights.

InterDuels is not a federation, does not certify ranks, does not act as an official referee, does not provide medical services, does not replace a gym, and does not guarantee the absence of physical risk. Its main function is digital: to provide tools for matchmaking, booking, payment, communication, results recording, rankings, and incident management.

3. Main Definitions

Term	Meaning
Platform	Web, app, backend, profiles, challenges, payments, bookings, ranking, support and digital tools of InterDuels.
User	A natural person over 18 years of age registered or a user of the platform.
Associated gym	Independent sports center that can offer access to or booking of tatami mats through InterDuels.
InterDuel	A duel arranged between users associated with a specific tatami reservation in a gym, with date, time slot, price, participants and conditions shown before confirming.
FastDuel	Quick challenge between users that can be carried out within a regular training session or in a physical space available at the users' expense, without implying a reservation of a tatami managed by InterDuels.
DuelCoins	Internal digital credits for specific functionalities within InterDuels. They are not electronic money and have no value outside the platform.

Term	Meaning
FastDuels free	Free promotional or monthly uses, separate from purchased DuelCoins and with no redeemable economic value.
Premium	Optional subscription that may include benefits such as unlimited ranked FastDuels or other advanced features while active.
Ranking/ELO	Internal, indicative and unofficial system of sports scoring and ranking within the platform.

4. Nature of InterDuels and division of responsibilities

InterDuels acts as a technology platform for intermediation, community, matchmaking, payment, results recording, and ranking. InterDuels does not organize, manage, referee, or materially supervise physical duels between users, unless a specific condition expressly states otherwise for a particular event.

For tatami reservations, the corresponding partner gym directly provides the physical service of access to the center, space allocation, opening procedures, hygiene, standard security, internal rules, changing rooms, and material conditions of use. The gym's identity, location, date, time slot, price, and main conditions must be shown to the user before confirming the reservation.

Any video surveillance systems installed in affiliated gyms will be the responsibility of the gym itself, unless InterDuels determines their purpose, means, or accesses the images to manage a specific incident. In that case, the provisions of the Privacy Policy and internal data protection annexes will apply.

The user voluntarily decides to participate in duels and training, assumes the risks inherent in sports practice and must respect the gym rules, reasonable instructions from the center's staff, rules of coexistence and applicable safety measures.

5. Registration, account and user requirements

- Only people over 18 years of age with sufficient legal capacity can register and use InterDuels.
- The user declares that the information provided is truthful, up-to-date and complete.
- The user is responsible for safeguarding their credentials and all activity carried out from their account, except for unauthorized use not attributable to the user.
- Creating fake accounts, impersonating third parties, sharing accounts, manipulating results, or using the platform for illicit or abusive purposes is prohibited.
- InterDuels may request reasonable verifications of identity, age, account ownership or sports information when there are doubts, incidents or risks of abuse.

During registration, the user must expressly confirm that they are over 18 years of age. If InterDuels detects reasonable indications of a minor, it may preemptively block the account, request verification, and, depending on whether or not the user's age is confirmed, delete or anonymize the data in accordance with the Privacy Policy.

6. Main services

6.1. Profile, community and search

The platform allows users to create a sports profile, connect with other users, view public information, create and receive match proposals, and participate in rankings or community features. Users must avoid posting false, offensive, discriminatory, illegal, or otherwise objectionable information.

6.2. How an InterDuel with tatami reservation works

1. Users select or accept a duel associated with a gym, date, and specific time slot.
2. Before confirming, the platform displays price, gym, schedule, resource consumed, cancellation/no-show rules and main conditions.
3. The reservation is confirmed when the applicable payment, credit, or resource is accepted by the system.

4. Users must present themselves at the gym according to the center's rules and complete the check-in or enabled verification.
5. After the match, authorized users record the result, incident, or no-show.
6. InterDuels may review, void, or freeze results if there is error, abuse, manipulation, dispute, or reasonable incident.

6.3. FastDuels

FastDuels are quick challenges between users. They can be done during regular training or in a physical space provided by the users, but they do not in themselves imply a reservation of a tatami mat managed by InterDuels nor do they guarantee access to a gym.

Each FastDuel may consume one free FastDuel per month, one DuelCoin per user, or be included in Premium, depending on the plan, balance, and conditions visible before sending or accepting the challenge. The platform must inform users which resource will be consumed before confirmation.

6.4. Ranking, ELO and results

The ranking/ELO is an unofficial, indicative tool for gamifying sports progression. The ranking of the top-ranked players with active public profiles is published on interduels.com and is accessible to any visitor without registration. Users can deactivate their public profile at any time in the app settings, which will remove them from the web ranking. The ELO rating does not constitute a federation, referee, professional, or medical certification. InterDuels may correct, block, cancel, or review results in cases of errors, duplicates, reasonable challenges, manipulation, abuse, unsportsmanlike conduct, or breach of these Terms and Conditions.

7. Prices, payments and electronic contracting

Prices for services, bookings, DuelCoins, Premium features, or paid functionalities will be displayed before purchase. The total price must be clearly indicated, including applicable taxes where applicable, as well as any known and applicable additional charges.

When an action involves a payment obligation, the platform will use a button or equivalent mechanism that clearly indicates that confirmation requires payment. If a specific flow is managed through the Apple App Store, Google Play, Stripe, or another provider, their payment, billing, cancellation, and refund terms may also apply, as appropriate.

InterDuels does not store full bank card details. Payments may be processed through Stripe, Stripe Connect, app stores, or other equivalent providers.

8. DuelCoins, Free and Premium FastDuels

DuelCoins are internal digital credits with no monetary value outside the platform. Monthly free FastDuels and promotions are managed in a separate account, are not cumulative unless otherwise stated, are not redeemable for cash, and may be subject to anti-abuse limits.

Unless otherwise indicated on the platform, free FastDuels will be consumed first; then, DuelCoins; and, if the user has an active Premium account, the benefits included in the subscription will be applied according to the plan's terms and conditions.

When the purchase or activation of DuelCoins, digital functionalities or digital services is executed immediately during the statutory withdrawal period, the user must expressly accept, by specific confirmation before activation, that the execution begins immediately and that, consequently, they may lose the right of withdrawal under the terms provided by the applicable regulations.

Premium may be offered with monthly, annual, or other payment options. Benefits, total price, applicable taxes, billing period, automatic renewal, free trial (if available), cancellation policy, and refund terms will be displayed before you subscribe.

Unless otherwise required by law, more favorable conditions offered at the time of purchase, or a refund processed by the relevant app store, canceling Premium will prevent future renewals, but will not automatically entitle you to a proportional refund for the period already started if the service has been provided correctly.

For the first Premium subscription, when the legal right of withdrawal applies, the user will be informed of their 14-day withdrawal period. If they request immediate access to digital benefits during this period, they must check a specific box such as: "I request immediate commencement of the service. I understand that if the service has been fully performed within the legal withdrawal period, I may lose this right in accordance with applicable regulations." The subscription will be confirmed on a durable medium where applicable.

When purchasing DuelCoins, Premium, or other paid features through the mobile app, payment will be processed by the Apple App Store (on iOS devices) or Google Play (on Android devices) according to their respective payment, billing, and refund terms. In these cases, InterDuels does not act as a payment processor and cannot directly handle cancellations or refunds related to these stores. Users must contact Apple or Google directly for any cancellation or refund requests for purchases made through their platforms, without prejudice to any statutory rights they may have.

9. Cancellations, no-shows and refunds

Cancellations, no-shows, credits, booking refunds, DuelCoins, free FastDuels, Premium, payment issues and disputes are governed by the Cancellation and Refund Policy, which forms part of these Terms by contractual reference and must be available before any relevant payment or consumption.

This section is for informational purposes only. For any questions, details, or discrepancies, the full Cancellation and Refund Policy, which was made available and accepted prior to the specific booking, will prevail, without prejudice to the user's inalienable legal rights.

10. Sportsmanship and safety

- Assess physical condition, experience, weight, technical level, intensity and compatibility with the opponent before participating.
- Respect gym rules, hygiene, equipment, punctuality and conduct on tatami.
- Do not participate under the influence of alcohol, drugs, incompatible medication, contagious disease or injury that may endanger the user or third parties.
- Do not execute prohibited, dangerous or disproportionate techniques to the level of the opponent or the agreed rules.
- Stop practicing immediately upon receiving a sign of surrender, pain, injury, risk, or instructions from gym staff.
- Maintain respectful conduct, without threats, harassment, discrimination, humiliation, violence outside of sports rules or undue pressure.

11. User Obligations and Prohibitions

- Do not falsify identity, age, level, belt, gym, results or relevant data.
- Do not manipulate rankings, create abusive multiple accounts, coordinate fictitious results, or exploit technical errors.
- Do not publish content that is illegal, offensive, discriminatory, threatening, sexually explicit, defamatory, violent, hateful, spam, or that infringes on the intellectual property, privacy, image, or personal data of third parties.
- Do not perform scraping, reverse engineering, attacks, overloading, unauthorized access, bulk data extraction, or unauthorized automated use.
- Do not use InterDuels to organize fights, betting, illegal activities, dangerous challenges, or conduct incompatible with safe sports practice.

12. User-generated content and promotional use

The user is responsible for the texts, photographs, results, comments, sports data, or other content they publish or share on InterDuels. The user guarantees that they have sufficient rights to publish such content and that it does not infringe upon the rights of third parties or any applicable regulations.

By publishing content on the platform, the user grants InterDuels a non-exclusive and royalty-free license to host, reproduce, technically adapt, publicly communicate and display such content within the platform and in communications strictly related to the service during the validity of the account and, after termination, for the maximum period necessary for technical copies, legal records, defense of claims, security, fraud prevention or anonymized/pseudonymized historical statistics, with an indicative limit of 5 years unless legal obligation or pending claim.

When InterDuels intends to use user-identifiable content for promotional purposes outside the ordinary provision of the service, such as commercial publications, campaigns, testimonials, social networks or promotional materials, it must have an adequate legal basis and, in general, specific authorization from the affected user, in accordance with the Privacy Policy.

13. Moderation, complaints and internal grievances

InterDuels may moderate, limit, hide, remove or block content, profiles, challenges, results or functionalities when it detects legal infringement, violation of these Terms, security risk, abuse, fraud, manipulation or infringement of third-party rights.

Anyone can report suspected illegal content, impersonation, harassment, intellectual property infringement, dangerous behavior, or abuse by writing to info@interduels.com or using the form available on the platform. Affected users may file internal appeals regarding relevant decisions, providing the available information and evidence.

14. Suspension, dismissal and termination

InterDuels may suspend, limit or cancel an account when there is a breach of these Conditions, fraudulent use, security risk, legal requirement, non-payment, abuse, ranking manipulation, repeated no-shows, substantiated complaints or serious harm to other users, gyms or third parties.

Closing an account does not extinguish payment obligations already accrued, liabilities arising from previous breaches, or obligations to retain or block data in accordance with applicable regulations.

15. Data protection, cookies and privacy

The processing of personal data is governed by InterDuels' Privacy Policy. The use of cookies, SDKs, pixels, local storage, device identifiers, and similar technologies is governed by the Cookies and Similar Technologies Policy.

16. Customer service and complaints

For incidents, complaints, support requests, or legal communications, users can write to info@interduels.com. The European ODR platform ceased operations on July 20, 2025. Consumers may, where appropriate, resort to the competent consumer protection agencies or alternative dispute resolution mechanisms available under applicable law.

17. Modification of the Conditions

InterDuels may modify these Terms to adapt them to legal, technical, product, payment, or business changes. Modifications will be published on the platform and, where relevant, communicated through

reasonable means. If the modification substantially affects payment services, essential rights, or accepted terms, InterDuels will request renewed acceptance where legally required.

18. Applicable law and jurisdiction

These Terms and Conditions are governed by Spanish law and applicable European Union regulations. If the user is acting as a consumer, any dispute will be submitted to the courts and tribunals that have jurisdiction under consumer protection laws, normally those of the consumer's habitual residence. If the user is not a consumer and the law permits a jurisdiction agreement, the parties submit to the courts and tribunals of Barcelona, unless otherwise required by mandatory law.

19. Partial nullity

If any clause is declared null, invalid or unenforceable, that clause will be interpreted or replaced to the extent necessary to make it valid, with the rest of the Conditions remaining in full force and effect.